

# Call us !

The Nassau County Office for the Aging will:

- ◆ Help you find a resource or program in your community.
- ◆ Give you information about services and help you access them.
- ◆ Assist you in understanding the eligibility requirements and any costs that may be involved.
- ◆ Provide you with information and assistance with Social Security, Medicare and Medicaid.
- ◆ Follow up to ensure you receive the assistance you need.

**NASSAU\*NYCONNECTS  
HELP-LINE  
227-8900**

**EDWARD P. MANGANO**  
County Executive

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8/11

## HELPFUL RESOURCES

Nassau County Office for the Aging 227-8900  
[www.nassaucountyny.gov/agencies/Seniors/index.html](http://www.nassaucountyny.gov/agencies/Seniors/index.html)  
 —Caregiver Resource Center —Case Management  
 —Day Care Services —Meals on Wheels  
 —Publications:
 

- *Caregivers Practical Help*
- *Directory of Services*
- *Guide to Long Term Care*

Nassau County Department of Social Services  
 —Food Stamps 227-8523 or 227-8000  
 —Medicaid 227-8000

Administration on Aging [www.aoa.gov](http://www.aoa.gov)  
 Aging Well 1-800-342-9871  
[www.aging.ny.gov/Health/index.cfm](http://www.aging.ny.gov/Health/index.cfm)

Alzheimer's Services: [www.alz.org](http://www.alz.org)  
 —Alzheimer's Association of Long Island 935-1033  
 —Long Island Alzheimer's Foundation 767-6856

EPIC (Elderly Pharmaceutical Insurance Coverage)  
 1-800-332-3742  
[www.health.state.ny.us/health\\_care/epic](http://www.health.state.ny.us/health_care/epic)

Medicare 1-800-633-4227  
 —Center for Medicare Services: [www.cms.hhs.gov](http://www.cms.hhs.gov)  
 —Empire Medicare: [www.empiremedicare.com](http://www.empiremedicare.com)

Mental Health Association 489-2322  
[www.mhanc.org](http://www.mhanc.org)

Nassau County Dental Society 227-1112

Nassau County Medical Society 832-2300

Nassau/Suffolk Law Services 292-8088  
 Committee, Inc. [www.nslawservices.org](http://www.nslawservices.org)

National Council on Aging  
 —Benefits Checkup [www.benefitscheckup.org](http://www.benefitscheckup.org)

National Eldercare Locator 1-800-677-1116  
[www.eldercare.gov](http://www.eldercare.gov)

National Family Caregivers Assn. 1-800-896-3650  
[www.thefamilycaregiver.org](http://www.thefamilycaregiver.org)

National Respite Locator [www.respitelocator.org](http://www.respitelocator.org)

Sr Financial Counseling/Health Insurance 485-3425  
[www.aging.ny.gov/HealthBenefits/HIICAPIndex.cfm](http://www.aging.ny.gov/HealthBenefits/HIICAPIndex.cfm)

Social Security Administration 1-800-772-1213  
[www.ssa.gov](http://www.ssa.gov)

US Department of Health and Human Services  
[www.healthfinder.gov](http://www.healthfinder.gov)

**Nassau County  
Office for the Aging**

***Time to Care***

***Help for an  
ElderCaregiver***



## ARE YOU A CAREGIVER?

YES, if you are providing care that enables a frail or disabled elderly person to remain at home.



## PROBLEMS YOU MAY FACE WITH YOUR LOVED ONE

Physical difficulties caused by:

- ◆ Acute or chronic medical conditions (stroke, cancer, etc.)
- ◆ Changes in sensory abilities, i.e. vision, hearing, touch, smell and taste

Changes in thinking or attitude as a result of:

- ◆ Organic causes
- ◆ Emotional reactions to a loss or physical illness
- ◆ Poor nutrition
- ◆ Drug reactions

Reluctance to accept help because of:

- ◆ Desire to remain independent and not be a burden
- ◆ Fear of having strangers in the home
- ◆ Feeling that care is too expensive

*This brochure is made possible with funding from Nassau County, the New York State Office for the Aging, and the U.S. Administration on Aging.*

## KNOW THE FACTS

Ask your doctor or health care professional about:

- ◆ Behavioral signs and medical symptoms (for example, confusion, minor forgetfulness, or memory loss)
- ◆ Length of time anticipated for illness or disability
- ◆ Changes you can expect in your responsibilities (will the amount or type of care or supervision increase over time)

## INVOLVE YOUR LOVED ONE

- ◆ Voice your concerns and provide examples
- ◆ Give your loved one an opportunity to be part of the decision-making process
- ◆ Acknowledge your loved one's fears and anxieties
- ◆ Discuss options to explore

## SEEK HELP

Helpful support services include:

- ◆ Counseling and case management
- ◆ Home delivered meals
- ◆ Transportation
- ◆ Adult day care
- ◆ Senior center programs
- ◆ Legal services
- ◆ In-home services: home health aides, homemakers and visiting nurses
- ◆ Friendly visitors
- ◆ Respite programs
- ◆ Information and assistance

## CAREGIVER TIPS

- ◆ **PLAN** ahead as it will make caregiving easier in the future.
- ◆ **INVOLVE** others, including your loved one, in the decision-making process.
- ◆ **ASK** for and **ACCEPT** help from family, friends, professionals and other agencies.
- ◆ **LEARN** about available resources, and your loved one's illness, disease or condition.
- ◆ **MAINTAIN** and **UPDATE** important information such as your loved one's income, assets, Social Security number, physicians, medication listing, medical condition, and insurance coverage, and keep it nearby.
- ◆ **REST** as much as possible and **EAT** properly. Take care of yourself.
- ◆ **MAKE TIME** for leisure and utilize other resources to provide help in your absence.
- ◆ **MAKE** your **HEALTH** a priority. The healthier you are, the better care you will provide.
- ◆ **SHARE** your feelings with others, including your loved one.
- ◆ **DEVELOP** contingency plans for vacations, illness and emergency situations.
- ◆ **TAKE ONE DAY AT A TIME!**

